2018 AIEA Annual Conference

The Internationalization Imperative in Turbulent Times Career Outcomes for International Students: What Does the Data Tell Us?

Jessica Brandt, World Education Services Dr. Ryan Buck, Texas State University

Learning Objectives

- Participants will be able to:
 - Apply the findings of WES' research on career-related expectations and experiences of international students to their own services for international students.
 - Learn about available data on their campus and basic data collection and outcomes reporting techniques and how to use apply it.



Presenter Background

Dr. Ryan Buck, PhD

Assistant Vice President, International Affairs,

Texas State University

Dr. Buck is the SIO at Texas State and oversees Study Abroad, Intensive English, and the International Student and Scholars Offices. He earned a PhD in Public Policy from the Milano School of International Affairs, Management, and Urban Policy at The New School. He has an MA in International Politics and Volunteer Management from the University of North Texas and a BA in History and Political Science.



Presenter Background

Jessica Brandt Director of Research, World Education Services

Jessica Brandt is Director of Research at World Education Services (WES) in New York, where she leads a team of researchers that reports on student mobility trends, international enrollment management, and skilled immigration. She holds a BA in Psychology from Stony Brook University and a MA in Industrial/Organizational Psychology from Hofstra University.



Part I: Introduction & Background to the Research

Research Questions

- What are the career aspirations of international students and international alumni of U.S. higher education institutions (HEIs), and how did those influence their decision to study in the United States?
- What have been the career outcomes of international alumni who have graduated from U.S. institutions?
- How could international students' experiences with Career Services Offices and related support services on U.S. campuses be improved?



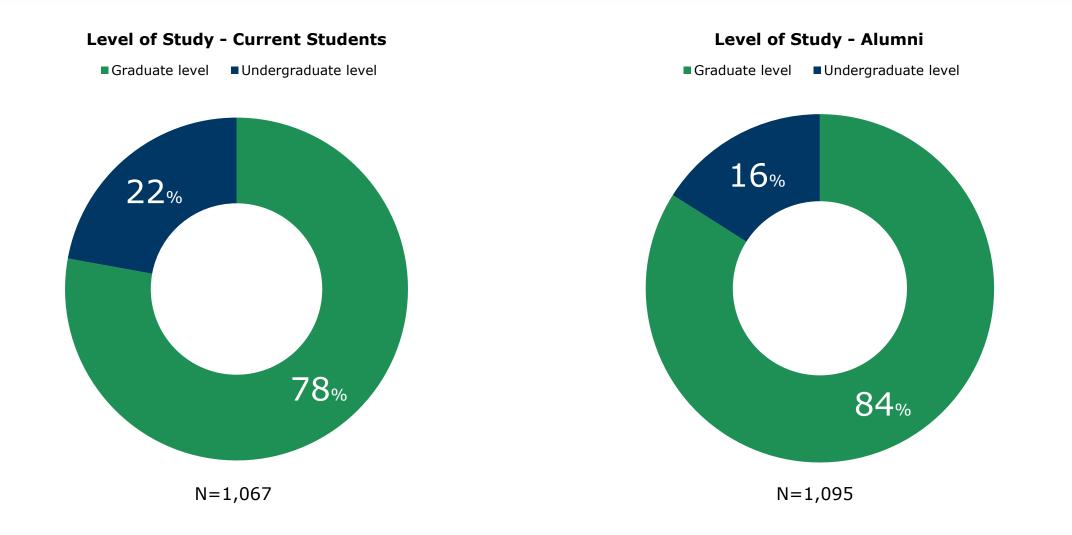
Methodology

Data Collection	Survey – June 2017		
Survey Population	Students on F-1, J-1, and M-1 visas currently enrolled in or graduated from degree programs at U.S. higher education institutions.		
Sample	Current students	Alumni	
	N = 1,067	N = 1,095	
Response Rate	9.9% response rate	77% completion rate	



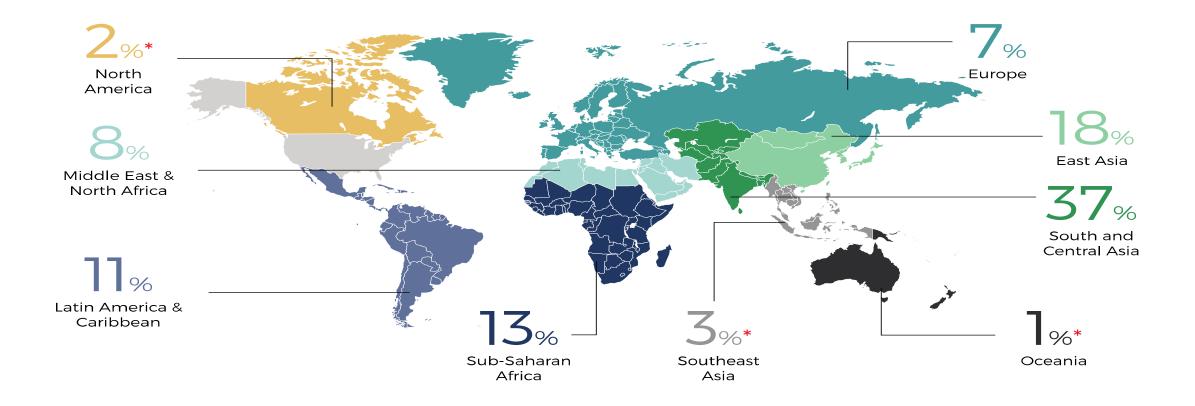
Part II: Profile of Respondents

Most Respondents were at the Graduate Level





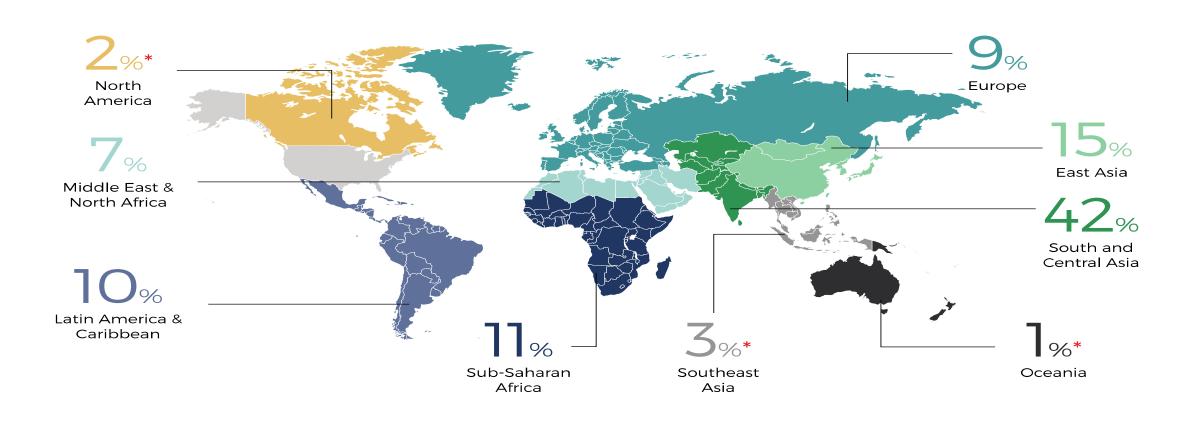
Respondents came from All Around the World -Current Student Respondents



*North America, Southeast Asia, and Oceania were not included in regional analyses due to low response rates. Less than 0.5% of respondents selected "Other," which is also not included in regional analyses. Responses from these regions, however, were included in the overall findings.



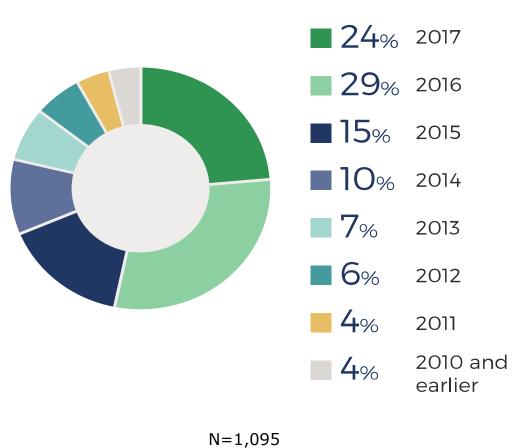
Respondents Came From All Around the World -Alumni Respondents



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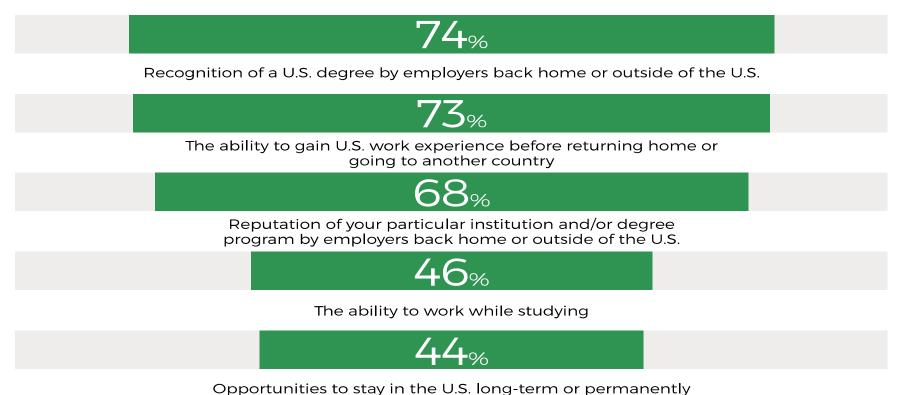
Most Alumni Respondents Graduated within the Last Few Years



Part III: Highlights from Findings

Career Factors Involving Return Home were the Most Important to Respondents

Top Career-related Factors In Selecting a U.S. Institution

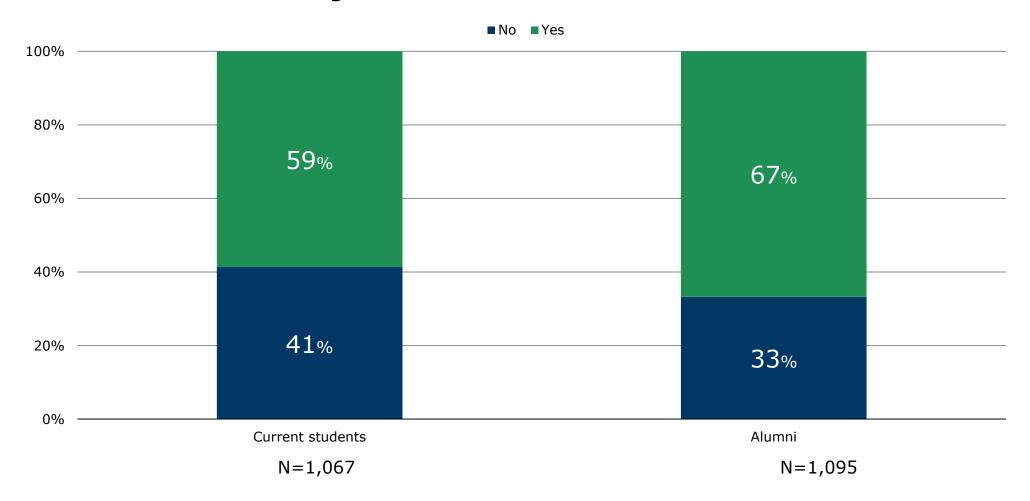


N=2,162

Q: *All respondents*: How important were the following career-related factors when deciding to study in the U.S. specifically at your institution?

A: All respondents who answered "Very importanties" © 2017 World Education Services. All rights reserved.

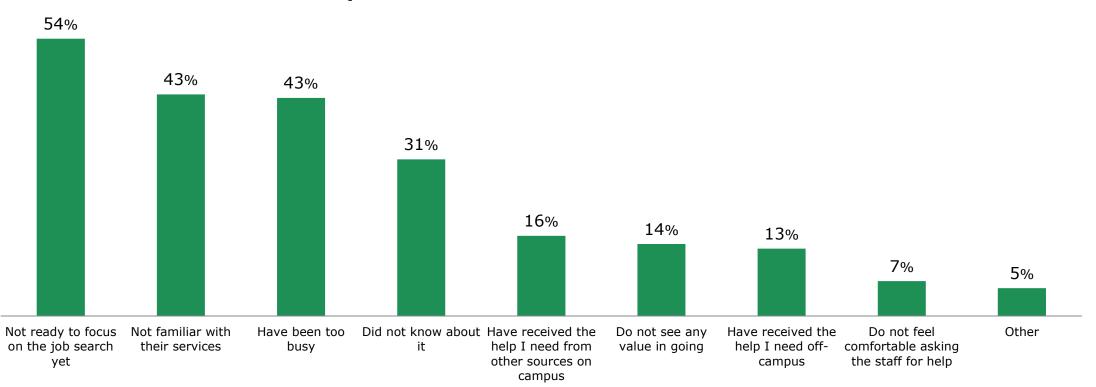
About Two-third of Alumni Utilized the Campus **Career Services Office**



Usage Rate of Career Services Office



Many Students Sought Help from Career Services Later in their Program



Reasons Why Current Students Have Not Used Career Services

N = 441

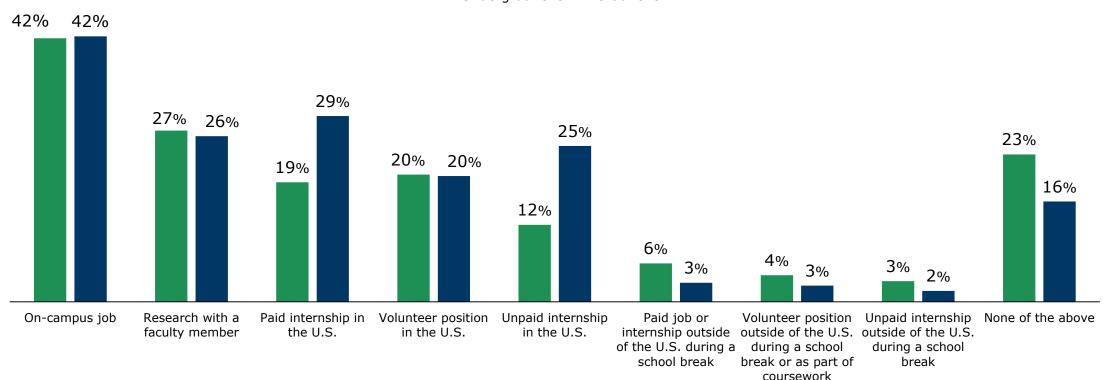
Q: Please select up to 3 reasons why you have not visited the Career Services office on your campus or utilized their services? NOTE: Only those who answered "no" to whether or not they utilized the Career Services Office answered this question



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Graduate Students Seek Out Internships More Often than Undergraduates

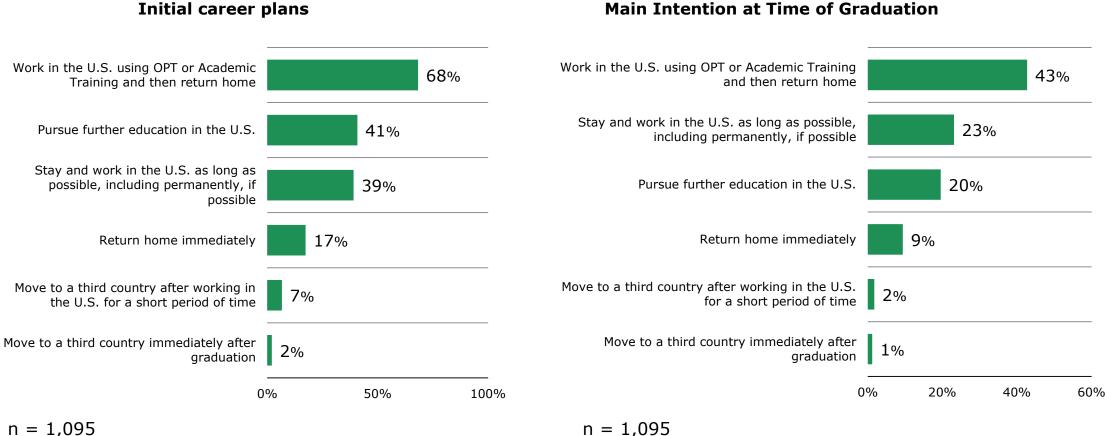
Career-related Experiences During Study by Academic Level (N=2,162)



■ Undergrad level ■ Grad level



Using OPT or Academic Training and then **Returning Home is the Top Intention**



Main Intention at Time of Graduation

Q: Alumni: At graduation, what was your main intention?

(Please select your first choice.)

n = 1,095

Q: Alumni: When you first enrolled in your most recent U.S. institution, what were the top 2 options you were considering for shortly after graduation? (Select up to 2 options)

NOTE: "Other" and "Not sure" are removed from both charts (each received a 1% answer rate).

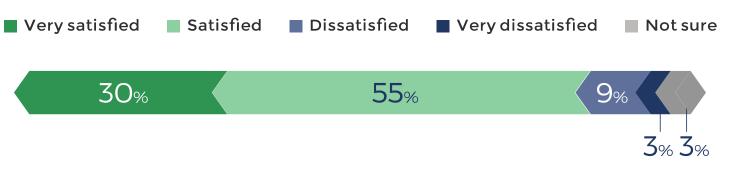


Good News: A Majority of Alumni are Employed and Satisfied with their Jobs

Employment Status (n=1,095)



Satisfaction with Current Job (Employed Alumni) (n=846)

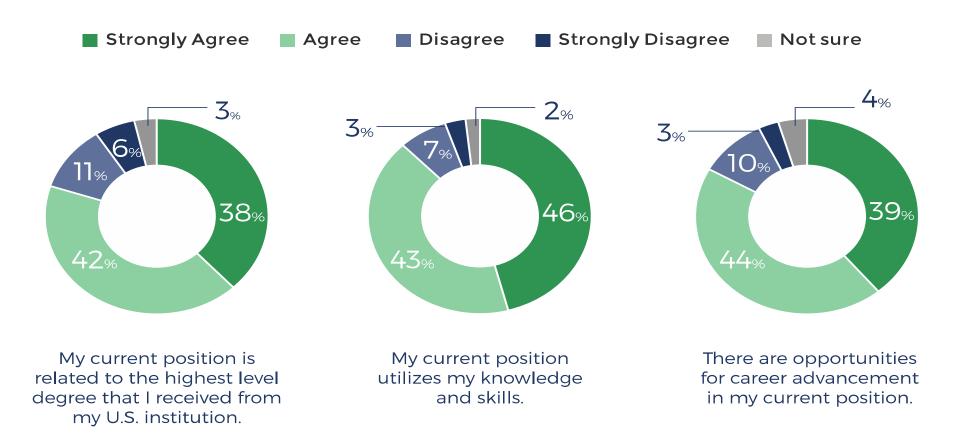


A: Only alumni respondents who are employed answered this question

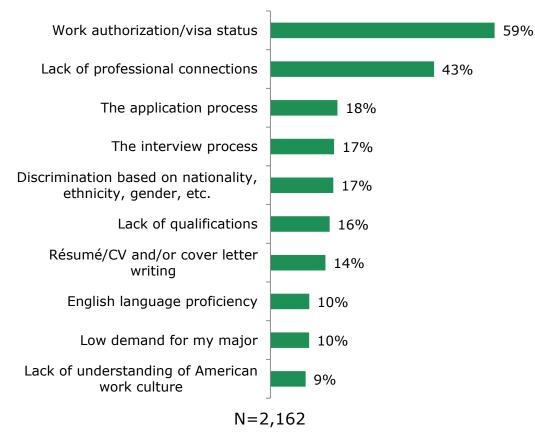


Most Employed Alumni Believe that their Jobs are Relevant to their Backgrounds

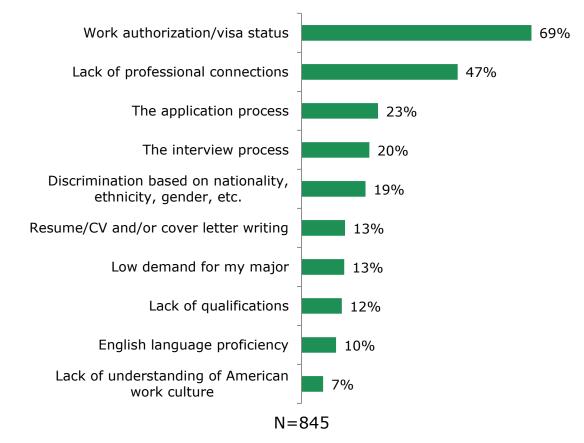
Relevance of Current Job to Education and Background (Employed Alumni) (n=846)



While in the U.S., Work Authorization is the Biggest Professional Challenge



Work Challenges while Students



Work Challenges among Alumni in the U.S.

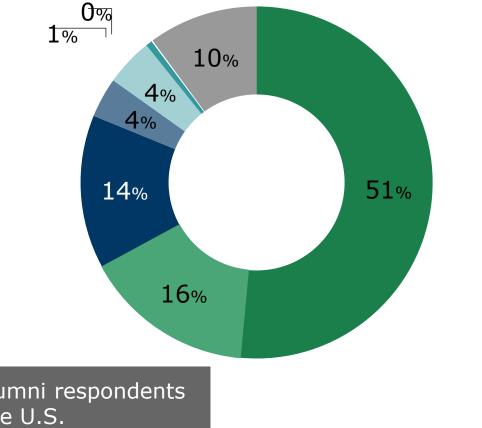
Q: Please select up to 3 top challenges that you have encountered in finding jobs in the U.S. upon or after graduation.

 ${\bf Q}$ for Current Students: Please select up to 3 top challenges that you have encountered in finding jobs or internships in the U.S.

[NOTE: "I have not (yet) applied for a job or internship in the U.S." removed from chart above.]



Most Alumni in the U.S. are on OPT or Academic Training



Alumni Current Status in the United States

- On post-completion OPT, Practical Training, or Academic Training (including application in processing)
- On an H1-B visa
- Permanent resident (i.e., green card holder)
- Spouse or finance of a U.S. citizen or permanent resident
- U.S. citizen
- On an O visa
- □ On an L visa
- Other

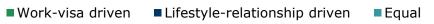
77% of alumni respondents were in the U.S.

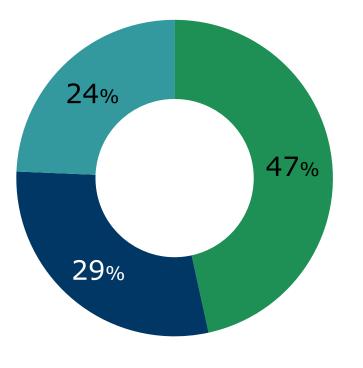
n = 845



Almost Half of Students who Returned Home did so mostly for Work-related Reasons

Considerations in Returning Home*





Top work/visa reasons**		
Found a good job opportunity in my home country	33%	
Unable to gain work visa sponsorship (e.g., H1-B visa)	31%	
Unable to find a good job opportunity in the U.S.	31%	
Good economic outlook in my home country	26%	

Top lifestyle/relationship reasons**		
Missed my family and friends back home	39%	
Missed my country, community, and/or culture	26%	
The cost of living in the U.S. or lower cost of living back home	25%	
Better standard of living or lifestyle back home	25%	

*Q1: Which of the following statements is most true for you? My decision to move home was: 1) Entirely based on work- and/or visa-related reasons; 2) Mostly based on work- and/or visa-related reasons; 3) Based equally upon work/visa-related reasons and lifestyle/relationship-related reasons; 4) Mostly based on lifestyle- and/or relationship-related reasons; 5) Entirely based on lifestyle- and/or relationship-related reasons

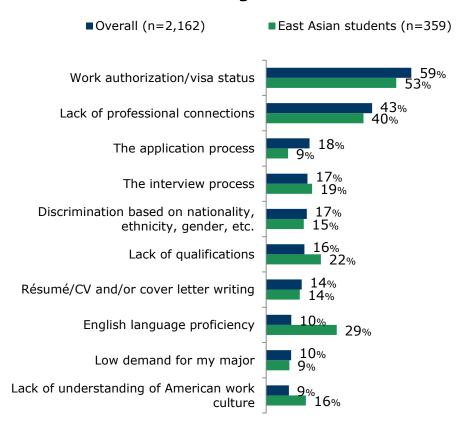
**A: Respondents could select up to three options.

n=189



Part VI: Highlights by Region of Origin

East Asian Students often Struggle with English Throughout their Time in the U.S.



Work Challenges While Students

Work Challenges among Alumni in the U.S.

Chinese students (n=76)

23%

20% 22%

19% 21%

7%

13% 9%

13% 8%

10%

7% 9%

12% 18%

34%

■ Overall (n=845)

Work authorization/visa status

Lack of professional connections

Discrimination based on nationality,

ethnicity, gender, etc.

Resume/CV and/or cover letter writing

The application process

The interview process

Low demand for my major

English language proficiency

Lack of understanding of American

work culture

Lack of qualifications

Q: Please select up to 3 top challenges that you have encountered in finding jobs in the U.S. upon or after graduation.

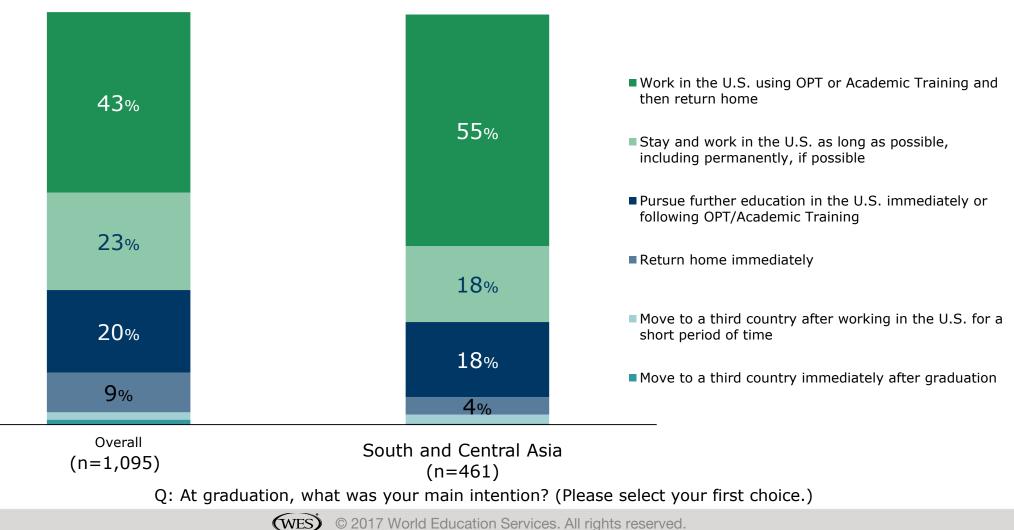
Q for Current Students: Please select up to 3 top challenges that you have encountered in finding jobs or internships in the U.S. [NOTE: "I have not (yet) applied for a job or internship in the U.S." removed from chart above.]



69% 75%

47% 43%

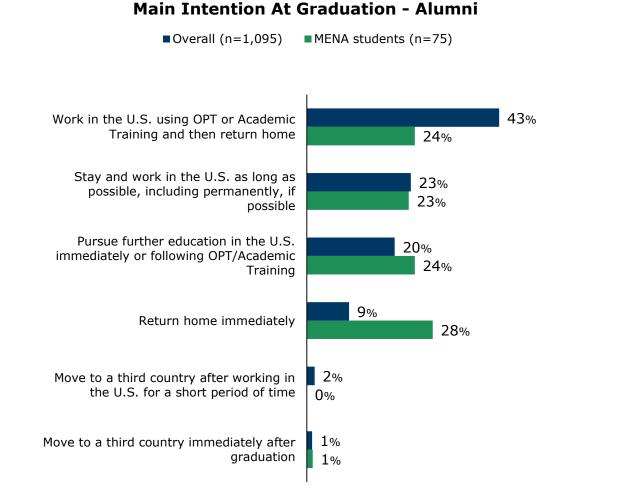
South & Central Asian Students are the Most Likely to Utilize Work Training



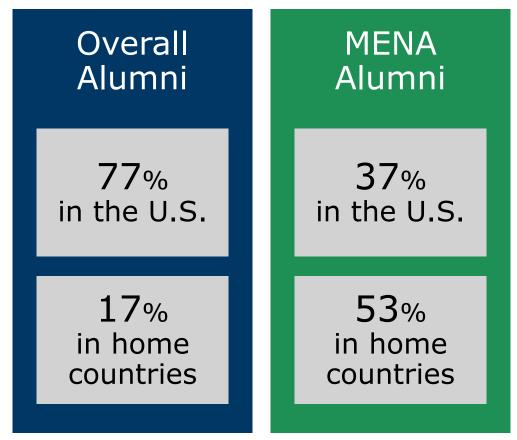
Main Intention at Graduation - Alumni



MENA Students are the Most Likely to Return Home Immediately, without Using OPT









European Students are Driven More by Lifestyle and Self-fulfillment Factors

Top Factors in Deciding Upon a Career (Current Students)				
Factor	Europe (n=74)	Overall (n=1,067)		
Passion for the work	57%	33%		
Salary	38%	41%		
Fit with my experience and skills	32%	29%		
Opportunity to make an impact	28%	26%		
Job flexibility and work-life balance	26%	23%		

Q: Aside from visa-related issues, what factors are the most important to you for making a decision about your career? Please select up to 3 choices.

*Source: WES, Improving the International Student Experience

European Students:

- Cited career factors as being "very important" much less often than students from elsewhere.
- Are much more likely to study abroad to experience living in another country.*
- Are more interested in the location of an institution, compared with other students.*

Latin American & Caribbean Students are the Most Likely to Look to Stay in the U.S.

53%

of LA&C respondents considered opportunities to stay in U.S. long-term & permanently "very important" when considering an institution

(compared with 44% overall)

81%

of LA&C current students want to use OPT or Academic Training after graduation

(compared with 75% overall)

66%

of LA&C current students want to stay and work after graduation or OPT/Academic Training (compared with 63% overall)

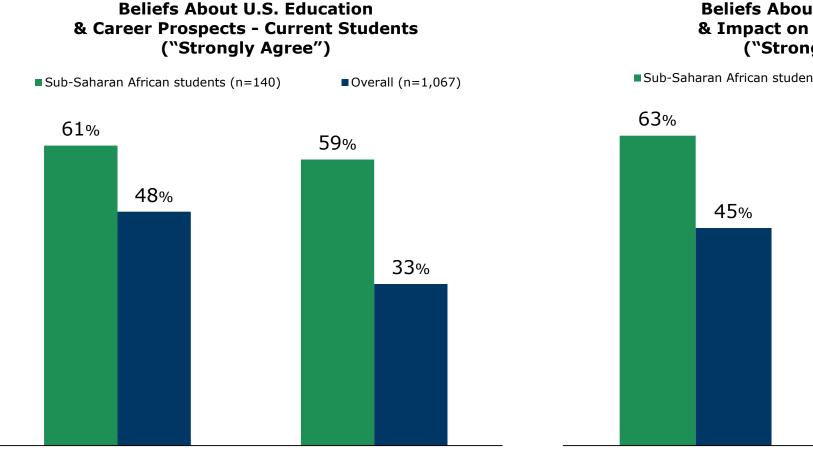


of LA&C alumni chose staying in the U.S. long-term as their number one choice at graduation

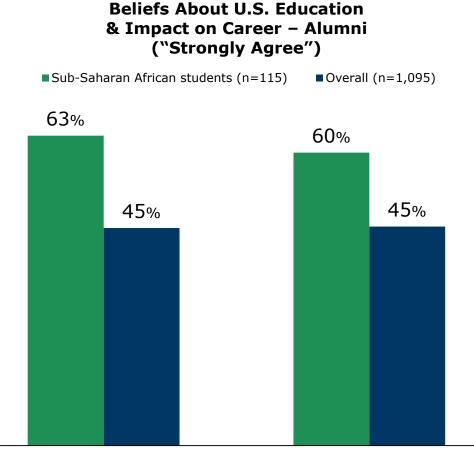
(compared with 23% overall)



Sub-Saharan African Students are the Most Satisfied Overall



Overall, I believe studying in the U.S. has I feel positive about my career prospects been a good investment for my future. and employability.



Overall, I believe studying in the U.S. was a good investment for my future.

My U.S. education has had a positive impact on my career.



Part IV: Recommendations

Promote the Career Services Office

- Start before the students arrive! Work with Enrollment Management.
- Promote at orientation.
- Follow up after orientation, however you can.
- Make the case for early career preparation.
- Have events for new students related to career engagement, such as fairs.



Help students with work authorization issues

- Ensure that the Career Services office is knowledgeable in the regulations.
- Make sure ISSS and Career Services have a good working relationship.
- Coach students on advocating for themselves.
- Educate employers in your network and advocate for international students.

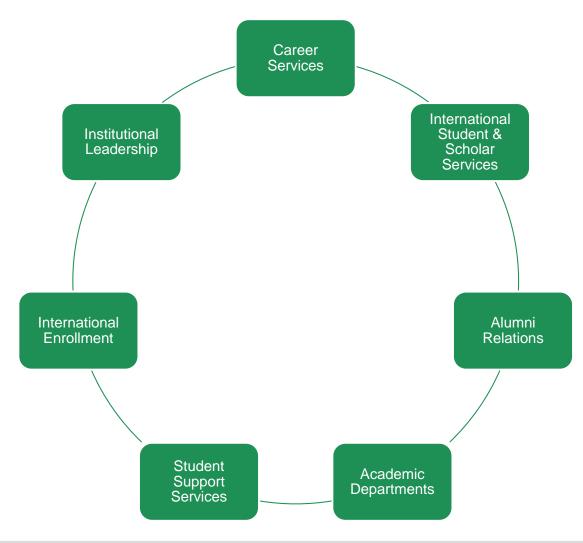


Think about helping students who leave the U.S.

- Match current students with alumni who are working back home or abroad, particularly in the student's field or industry.
- Promote and facilitate internships abroad during student breaks or during co-op programs.
- Develop a network of multinational companies.



Work together!





Resources



The full report is available at wes.org/careeroutcomes.

Other relevant reports available at https://www.wes.org/partners/research/:

- Career Services for International Students
- Improving the International Student Experience

Article versions are available on WENR: http://wenr.wes.org



Dr. Ryan Buck Texas State University

STEM Extension OPT

- Policy change implemented in Summer 2016
- STEM OPT required a completed form I-983 "Training Plan for STEM OPT Students"
- I-983 completed by the student and employer to document training, duties, opportunities, expectation, salary, company name, title, etc.
- Every 6 months information must be confirmed (employer information, personal address) through SEVIS Alerts
- After 12 months a self-report needs to be submitted to the International office
- If a student changes employer then a new I-983 is needed
- A International Office may work with a students record 5-7 times after the student graduates



Date Awarded (mm-dd-yyyy):		DEPARTMENT OF U.S. Immigration ar	HOMELAND SECU	EX	8 APPROVAL NO. 1653-0054 PIRATION DATE: 03-31-2019			
Student Name (SumamePrimary Name, Given Name): Student Email Address: Name of School Recommending STEM OPT: Name of School Where STEM Degree Was Earned: SEVIS School Code of School Recommending STEM OPT (including 3- digt suffix): Designated School Official (DSO) Name and Contact Information: Student SEVIS ID No.: STEM OPT Requested Period (mm-dd-yyyy): From: Qualifying Major and Classification of Instructional Programs (CIP) Code:	Science, Te				τ)			
Name of School Recommending Name of School Where STEM SEVIS School Code of School Recommending STEM OPT (including 3-digit suffix): Designated School Official (DSO) Name and Contact Information: Student SEVIS ID No:: STEM OPT Requested Period (mm-dd-yyyy): Couldifying Major and Classification of Instructional Programs (CIP) Code:		SECTION 1: STUDENT INFO	RMATION (Complete	d by Student)				
STEM OPT: Degree Was Earned: digit suffix): Designated School Official (DSO) Name and Contact Information: Student SEVIS ID No.: STEM OPT Requested Period (mm-dd-yyyy): Form: To:								
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Level/Type of Qualifying Degree: Date Awarded (mm-dd-yyyy): Based on Prior Degree? Yes No Employment Authorization Number:	Designated School Official (DSO) N	ame and Contact Information:	Student SEVIS ID No.:	From:	Period (mm-dd-yyyy):			
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Employment Authorization Number:	Date Awarded (mm-dd-yyyy):							
SECTION 2: STUDENT CERTIFICATION I declare and affirm under penalty of perjury that the statements and information made herein are true and correct to the best of my knowledge, information and belief. I understand that the law provides severe penalties for knowingly and willfully faisifying or concealing a material fact, or using any faise document in the submission of this form. I certify that: I have reviewed, understand, and will adhere to this Training Plan for STEM OPT Students ("Plan"); I will notify the DSO at the earliest available opportunity if I believe that my employer is not providing me with appropriate training as delineated on this Plan; I understand that the Department of Homeland Security (DHS) may deny, revoke, or terminate the STEM OPT of students whom DHS determines are not engaging in OPT in compliance with the law, including the STEM OPT of students who are not, or whose employers are not, complying with this Plan; I will notify the DSO at the earliest available opportunity regarding any material changes to or deviations from this Plan, including but not limited to, any change of Employer length calculation Number resulting from a corporate restructuring, any nontrivial reduction in hours worked, any significant decrease in hours below the 20-hours-per-week minimum required under this rule. Signature of Student:	and the second							
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The Good and the Bad

Good news:

- Students get an additional 7 months of STEM Extension OPT (17 months to 24 months)
- Mandated reporting which improves employment monitoring

Bad news:

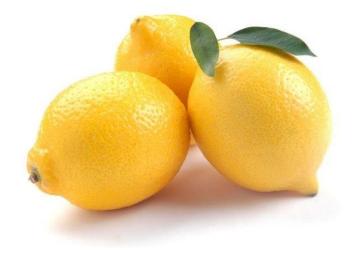
- A lot of work for companies, students, and our international office staff
- New compliance burden for our international office
- The SEVP rollout was less than clear
- Monitoring of records is labor intensive and tedious
- The amount of time spent on OPT record management has almost tripled





When we are given lemons...

- Provides rich new data on students and career related data
- We want to tell success stories of our international graduates
- Narratives are important for recruitment of students and stakeholders including institutional decision makers and public policy makers





Streamlining Processes

- Texas State rethinks online
- Designed a new process for both STEM Extension OPT and 12 month OPT
- Created a data collection form developed on our website
- Data entered into ISSM or spreadsheet

TEXA Academi Int	c Affairs	al Office	e				
About Us	New F-1 Students	Current F-1 Students	OPT & STEM	Forms	Department Resources	Alumni	Student Resource
					Texas State > Academ	ic Affairs →	International Office
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Initial Results: Salaries

Summary Table of STEM OPT:					
Number of STEM Students:	107				
Average Annual Salary	\$64,075				
Median Salary	\$65,000				
High Salary	\$118,000				
Low Salary	\$10,999				



Initial Results: Where are they working?

- Understanding student employment trends
- Illustrating a degree's career prospectus





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Initial Results: Which programs of study?

- 79% of the Texas State STEM OPT students earned a Computer Science degree
- Materials Science, Biology, and Engineering degrees are also represented in Texas State's data
- The data help link degree programs and employers
- Advisors and departmental recruiters appreciate these data when sharing information about a specific program



Tell Your Story

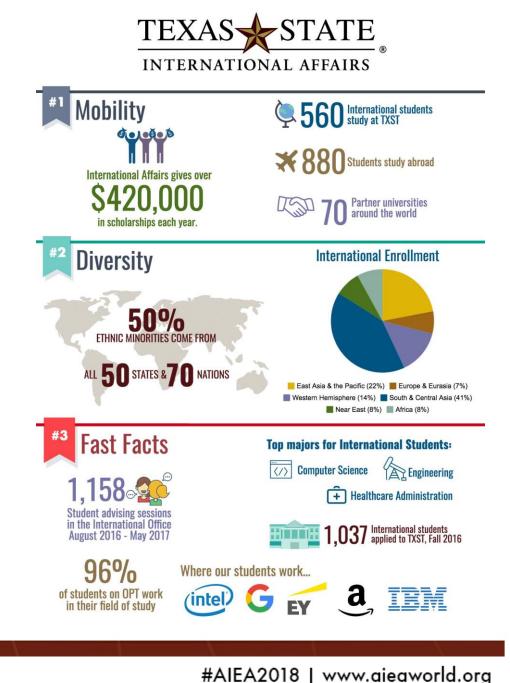
- Compliment first destination surveys (National Association of Colleges and Employers)
- Enhance advancement efforts
- Increase student enrollment
- Attract more top employers





Please Share

- Enrollment Management
- Career services
- Institutional Advancement
- Academic Departments
- Institutional leadership
- Marketing collateral on- and offcampus





Challenges and Solutions

- Labor intensive monitoring
- Share labor costs with Career Services or Advancement?
- Wait! The SEVP Portal is coming
- The data collection may be laborious, but the data is powerful

