



Association of International Education Administrators
Leaders in International Higher Education

AIEA Survey Results

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On February 6th, I asked whether any institutions had experience with VAT Recovery, and whether they could share that information.

- Six institutions responded. 5 publics and 1 private
- Four institutions (3 publics) report having used VAT recovery services; two of these are currently using a service.
- Three institutions reported good outcomes with VAT recovery.
- Three institutions have worked with a company called Universal VAT Services (<http://www.universalvatservices.com/>). All of these were satisfied with the service. One public institution, however, had to discontinue using UVS despite the fact that it involved “very little work on our part,” because a change in their internal business process caused them to be unable to supply UVS with original receipts, which is a pre-requisite for refunds.
- One institution discontinued using VAT services, stating that it “was a pain.” This institution noted that in cases where business expenses are paid with reimbursable personal funds, some jurisdictions will not then refund the VAT.
- Two institutions indicated that they are considering using VAT recovery services, but have not yet done so.