

Quinn et al's Roles (2007)

Facilitator role

- The facilitator encourages the expression of opinions, seeks consensus and negotiates compromise.

Mentor role

- The mentor is aware of individual needs, listens actively, is fair, supports legitimate requests and attempts to facilitate the development of individuals.

Innovator role

- The innovator is creative and envisions, encourages and facilitates change.

Broker role

- The broker is politically astute, acquires resources and maintains the unit's external legitimacy through the development, scanning and maintenance of a network of external contacts.

Director role

- The director engages in goal setting and role clarification, sets objectives and establishes clear expectations.

Coordinator role

- The coordinator maintains structure, does the scheduling, coordinating and problem solving and sees that rules and standards are met.

Monitor role

- The monitor collects and distributes information, checks on performance and provides a sense of continuity and stability.

Producer role

- The producer is task-oriented, work focused, seeks closure and motivates those behaviours that will result in the completion of the group's task.